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August 9, 2002

VIA EMAIL AND BY HAND

Mary L. Cottrell, Secretary Department of Telecommunications and Energy One South Station, 2nd Floor Boston, MA 02110

Re: D.T.E. 02-40 – Investigation into the Provisions of Default Service

Dear Ms. Cottrell:

Enclosed are the Initial Comments of the Western Massachusetts Industrial Customers Group in the above-entitled matter.

If you have any questions, please call me.

Very truly yours,

Andrew J. Newman

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Enclosure

cc: Service List - Via E-mail only